

Fertility Alternative, Inc.

Egg Donor Program Policies and Procedures

Thank you for your interest in Fertility Alternatives, Inc. (F.A., Inc.) Egg Donor programs.

This sheet in the form of Questions and Answers, is intended to inform potential clients/recipients of F.A., Inc. policies, procedures, and requirements. I believe this information will answer many of the questions you have about the process. Please read this information carefully and sign the last page. Feel free to contact me if you have additional questions.

Q. Are you a legitimate agency? Do you have references? Are you licensed?

A. F.A., Inc. has been in business since Sept 1998. I have facilitated over 200 surrogate and egg donor IVF cycles, resulting in 180+ pregnancies, 200 births, several FETs waiting for results, and babies on the way. Recent cycles have pregnancy tests and/or Ultrasounds pending.

(as of 9/09)

On average I currently coordinate about 4 IVF cycles per month. The agency has become very well known in the field of egg donation and surrogacy.

I do have client and professional references upon request. Please be advised that because this is such an emotional and private decision, many of my past clients prefer to keep their information confidential or have lost touch with me.

I do have, however, several past clients who are happy to provide information about their experience with F.A., Inc. and the egg donation process to other client prospects.

I do carry a license to conduct business. However there are no formal licensing requirements for a Surrogate and Egg Donor Agency. My agency is a registered Tissue Bank in the state of New York as well, registered with the FDA.

Q. How many employees do you have on staff?

A. As the president and coordinator, I am the only employee of F.A., Inc. I believe that by being the only person you deal with, our relationship will become much more personal and efficient. You and your case will not be passed on from one person to another.

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Q. Do you have any age limitations or requirements of your clients, do you work with same-sex or single parents-to-be? Do you work with recipients who choose to remain anonymous from the agency?

A. I do not have any age requirements of Intended Parents. You are free to be parents at any age. However, I do require that you be sure both emotionally and financially, that you can take on the stresses involved with egg donation and IVF, and that you understand what hard work is required to be a parent and raise a child.

I do work with single and same-sex parents-to-be.

I do not work with recipients who choose to remain anonymous from the agency. I believe “one on one” communication with the recipients and total honesty is vital to a successful and stress-free cycle.

Q. What is the first step in acquiring a donor from your program?

A. In order to make your search for your ideal donor as efficient as possible, we have provided an online Egg Donor Database at www.Faeggdonors.com for potential clients/recipients to browse the list of Egg Donors in the program. This database will include photos, and basic information on the donors in the program. Surrogates in the program will also be included in this database.

If and when you have located one or more donor potentials, you will need to contact me to check on the donors’ cycle availability. If you are interested in getting more information about any of the donors in the program, you will be required to order full profiles at the cost of \$25 for up to 3 profiles. (Profiles are free if they are emailed.) Please do not request profiles and availability if you are not truly serious about the donors. They are very excited about a possible match, and it is very discouraging to them, when I don’t hear back from you to confirm the profile order.

Q. We would like to cycle right away with our chosen donor. Is that possible? How long can we expect the process to take from the time we choose our available donor, to start of the cycle?

A. On a few special cases, I am able to coordinate “last-minute” or “rushed” cycles with your chosen donor. This is all highly dependent on your clinic’s requirements and abilities, as well as a number of other variables that may affect the timing of the cycle.

I understand that you have probably been waiting a very long time to have a child, and certainly sympathize with you. However, I personally believe that it is important, that we

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use our time to our advantage, paying special care and attention to the process itself. You can expect the agency application, contract, and payment phases to take 1-2 weeks. It is common for full medical and psychological evaluations to take 2 weeks to a month, for all results to be received by your clinic. In addition, the egg donor contract and payment phases can take 2-4 weeks to complete. All of these things must be completed before the start of a cycle can occur. The average amount of time between choosing your donor, and beginning of the cycle is about 2-3+ months, depending on several variables, which are completely out of my control. In addition, unforeseen circumstances with the clinic, donor, or you yourselves, may cause additional delays. I highly recommend that if you have certain deadlines for a cycle (i.e. you are moving, leaving the country, work related issue, preference in timing of birth, etc) that you select and prepare for a donor 2-3 months earlier than the standard average length of time. This may allow for any unforeseen circumstances to be resolved, and still allow time for your cycle without getting in the way of your deadline. I always do what is reasonably necessary to keep things moving efficiently in a forward moving direction.

Q. We have chosen a Surrogate through another company, but would like to work with your donor program. Can that be arranged?

A. Yes, I am still able to coordinate your donor cycle through your clinic if you are using a surrogate from another program.

I do not, however, release any of my duties to the other agency in order for them to handle the donor's arrangements. You would still be required to follow my policies with regards to your donor's arrangements and the facilitation.

Please be sure that you have already screened an contract with your surrogate prior to choosing a donor, as the preliminary surrogate process can be lengthy.

Q. We are working with another agency, but found a great egg donor on your list and would like them to handle the arrangements. Can our agency work with the donor in your program?

A. I believe it is in the best interest of the donor and the recipients, that I handle everything from the beginning to the end of the process. I am confident about my abilities to take care of the necessities, which I simply cannot confirm or guarantee from other agencies. Donors who apply with my program have researched my company, and feel confident about the services and support, I can provide for them. I feel it would be wrong to sell them out to another agency to which they are not familiar with, in hopes they will

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be treated with courtesy and respect, and receive the adequate support they are expecting.

As well, I do not “co-coordinate” donors with other agencies because I find in these types of situations, that the process becomes significantly less efficient and more stressful, because too many people are involved. Communication lines are likely to become crossed.

Q. What is included in the Egg Donor/Profiles? Can we see more pictures of the Donors and/or her family? Why is there a fee for the donor profiles?

A. The profiles include approximately 12-18 pages of information about the donors. This information includes the donor’s family health and educational background, pregnancy history, if any, and any other information that most recipients are interested in knowing about their potential donor.

The photos provided on the online database are in most cases, the only photos I have available immediately. If you require additional photos of the donors, feel free to ask. I will do my best to get the photos you are interested in. Please be advised that this can be a time consuming task. Therefore I ask that you request additional photos for one potential donor prospect at a time, preferably your first choice donor prospect. Also be aware, that in some cases, donors may not get your requested pictures in as quickly as you would like.

Finally, requests for full body photos of the donor to check for “body type” (I.e. swimsuit or other revealing photos) will be denied. Requests for fully clothed full body photos to get an overall idea of body-type, will be accepted.

The fee of \$25 for up to 3 profile covers my time and postage/material expense getting the profiles to you in the event you are not interested in proceeding with any of the donors in the program. It also shows that you are truly serious about finding a donor. In addition, the purchase of profiles will officially add you the waiting list of the prospective donor, if, there is any. If you do decide to proceed with a donor in the program, a single credit of \$25 will be applied to the agency fee. You will find that the profile fees, in comparison to some other program application fees or deposits, are extremely reasonable, if you choose not to proceed.

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Q. Are your donors already medically and psychologically screened?

A. We do not provide any formalized screening of any first-time donors in the program until they are matched with recipients for several reasons.

First of all, many clinics require that a donor be screened by their own facility in order for the donor to cycle with them. Second, donors need to be medically re-screened within 30 days prior to each egg retrieval procedure. Finally, many donors on my database may never be matched with our program. This is the same with psychological evaluations. In many cases, previous donors will already have a psychological evaluation on file and may have updated medical screening.

If you have come across other agencies who provide already screened first-time donors, be advised that those same agencies usually require a larger deposit to see donors and donor profiles. This deposit usually pays for screening for one of their donors, and there is no guarantee that you will even work with a donor in their program. Hence, you are buying donor screening for a donor you may never use.

If the donor of your choice has completed one or more cycles through my agency, she may have updated screening and/or a completed psychological evaluation.

Q. How do we know the information in the Egg Donor's profile is accurate and the Egg donor is who she says she is? Do you verify educational and other information provided?

A. The Egg Donors in the program are required to provide a copy of a photo ID, full contact information, Social Security number, employment information, and an emergency contact. Donors who would like to be placed on the Exceptional List, are also required to provide college transcripts and/or test scores along with any other documentation they have readily available. **I will not make a claim on behalf of any donor without physical proof.** Experienced donors are required to provide a medical release form so the agency can obtain the medical records from her previous cycles.

Q. Can you give us any additional information on an experienced egg donor's past donor cycles, so that we can make the best decision for us? Can we have access to the donor's previous cycle medical records and psychological evaluation?

A. If a donor has cycled through my program in the past, in most cases I can provide egg number, embryo number, and pregnancy results, if the clinic or past recipients provided

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me with that information. However, if a donor has cycled previously with a different company, the results I have access to, are extremely limited. In most cases, the only information I can get is the number of egg retrieved. All other information belongs to the former recipients, and is confidential.

Only a doctor, or clinic can have access to the donors previous cycle medical records for review, with a written release from the donor. Please be advised however, that unless your preferred donor has a questionable cycle history, previous cycle records will not be released to your doctor/clinic, prior to and official match with the Donor, until you have signed a service agreement with the agency, and paid a non-refundable deposit of \$200 for my time and expense. This deposit will be applied to your agency fee if you proceed.

Q. Are we obligated to give you, the agency, the fertilization and pregnancy results of the cycle we complete with our chosen donor?

A. Yes, This information allows other, future recipients to make the best decision they can about their donor potentials. Most recipients like yourself, want to know the results of any past cycles, completed by the donor. Many use this information to decide whether or not they will proceed with a particular donor. This information may be the difference between matching or, not matching a donor in my program due to little to no information on the donor's past cycles. I would ask that you would consider how important this information is to other recipients to make a decision on a donor, as you found it was important in your own decision making process.

Q. Why is it mandatory that I pay the agency for Donor/Recipient insurance? My clinic already provides this insurance.

A. F.A., Inc. carries a blanket insurance policy to cover you and your donor, in the event health problems were to occur as a direct result of the IVF procedure. AIG Insurance Company, requires as a rule of the policy, that the agency cover all of its donors in cycle. They have also made it a rule that, in the event that both the clinic and the agency carry this insurance, than the agency will take precedence over the clinic in providing this insurance. This means that you will only be required to pay the premium to the agency, not the clinic. You have the option to purchase either Recipient/Donor policy, or the less expensive option of Donor Only coverage.

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Q. Explain your agency fee schedule. Is any installment of the Agency fee refundable? What does the basic agency fee pay for?

A. If you have formally chosen a donor to proceed with a cycle and expect to start the process within a month's time, then you will be required to sign the agency Service Agreement and pay the first installment or half of the agency fee.

This first installment of the agency fee will be due prior to any donor's medical and or psychological evaluation.

The final installment of the agency fee will be due when you have finalized a contract with your chosen egg donor and will include your profile credit.

Because, so much time and expense goes into facilitating an egg donor program at each stage, an agency payment is due, regardless of the outcome, each installment of the agency fee is non-refundable.

In addition, IVF, egg donation and surrogacy are processes that are not based on perfect science and include a number of different variables, I can never guarantee a full cycle with a positive outcome. Past cycle histories for individual egg donors, should not be a major deciding factor when you are looking for your ideal donor. Every woman's ovulation cycle is different every month, regardless of how many successful or unsuccessful egg donation cycles she has completed in the past.

I cannot warrant your chosen egg donor will complete the process, make enough eggs, or make it to an egg retrieval procedure. Nor can I warrant that you will become pregnant or have a child resulting from your donor/surrogate cycle. I can never make promises for, or control the actions of the egg donor or any other person. As long as F.A., Inc. and its employees in good faith diligently performs its own duties under the Agency Service Agreement, the Agency is entitled to its full fees, regardless of the cycle's outcome.

In the unlikely event that a donor breaches her contract with you, F.A., Inc., will make every possible effort to encourage the donor to remedy the breach. However, in the event F.A., Inc., cannot help remedy the situation, you will be required to contact your attorney to obtain advice on your rights and legal options against the Donor directly as per the Egg Donor Contract. The Agency cannot take responsibility for the Donor's actions.

The agency fees you pay, covers all the costs involved in running a business to include but not limited to, advertising, recruiting high demand donors, postage, materials,

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overhead, etc. The agency fee and other facilitation fees also pays for my time in facilitating the processes involved with egg donation, such as arranging donor and companion travel, overseeing trust account, assistance in contract negotiations, providing professional referrals, keeping the confidentiality of the Parties, fulfilling individual requests of Recipients, handling monitoring clinic arrangements and payments, encouraging the donor throughout the process, among other vital duties required to keep the process efficient, less stressful, and personal.

Q. I have researched other agencies and your fee schedule and policies are slightly different than some of the others I have researched. What am I paying for?

A. My 10 years+ experience in this field has allowed me to learn what works best for my agency and my clients. I believe my fee schedule to be extremely fair and reasonable, and I pride myself on providing an excellent, efficient and honest service. I try to make an extra effort to be different from the other programs out there, as a benefit to you. Every agency has its own policies and procedures.

Because F.A., Inc. is a full service agency, as the facilitator, I am required to put in many hours and much expense not only running a business, but into recruiting, matching, and coordinating many cycles efficiently with minimal errors and providing emotional support to both my Donors and Recipient clients. Most are unaware of the many specific duties I am required to perform, in order to have matches/cycles run smoothly.

My agency fee schedule is a fair way to cover my time and expenses throughout the matching, screening and medical processes. You will also find that F.A., Inc. has one of the best selections of egg donors in the country to include “high demand” Exceptional Donors and “hard-to-find” Jewish and Asian donors.

Q. This is a very expensive and risky process, how can we be sure that our funds are going to appropriate expenditures? Can we be provided receipts for everything before we send funds?

A. I absolutely understand the expense and the discomfort involved in the process. Unfortunately there are no guarantees that you will have a positive result after all is said and done. I have every intention of being honest and fair throughout the process. I do however have policies that allow me to stay efficient and organized as I have many cycles to coordinate at the same time. I will make every effort to keep costs reasonable. All receipts will be provided along with a final accounting of deposits and expenditures, as well as a refund of any leftover balance in the trust account, when the cycle is

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completed and the Trust account closed for your case. Providing receipts prior to the cycle completion takes more time than is necessary and is counterproductive for me. If, after the trust account is closed, you find a discrepancy in the final accounting, I am always available to resolve the matter.

Q. How do you determine which recipients will get first choice on their chosen egg donor, when there is more than one recipient interested in her?

A. The first set of recipients who request and arrange payment for profile will be given the first opportunity to decide on a particular donor. If you decide to order a profile after another set of recipients already has, you will be placed on a waiting list. You will be told in advance whether or not the donor has other couples asking about her. You will not be added to the waiting list without formally ordering the donor's profile, and payment received. In cases where the donor, has a waiting list, and you are at the top, you may be required to make a decision on that donor within 1 weeks time, so that other potential recipients can consider her in a reasonable timeframe. You will be required to file agency paperwork and send necessary fees within one week of deciding to proceed with your chosen donor, otherwise she will be matched with the next set of recipients on her waiting list. I really do my best to be fair to everyone interested in any given donor.

Q. Can your donors travel to the clinic of our choice? What sort of costs can we expect for this? Are travel expenses negotiable? Who makes the travel arrangements?

A. The majority of the donors in the program are able and willing to travel. You will be informed if a particular donor is unable to travel, so you can decide whether or not working with this donor is feasible. Traveling to a clinic in the Donor's local area is also an option for you to consider.

Typically, a clinic will require the donor to travel for 7-9 days during the last week of the cycle until retrieval. Some clinics will also require the donor to travel for 1-2 days for screening. Monitoring throughout the cycle, prior to travel can be performed by a clinic in the donor's local area.

It is industry standard for the donor to have a companion during the time frame she will be required to be in the city of your clinic for the retrieval trip, which will be at your expense. This is because most clinics require that the donor have someone there to pick her up from the clinic and keep an eye on her after her retrieval. Clinics usually will not

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allow a donor to be alone after the retrieval.

Costs for travel can vary, based on available flights, hotels in the area, etc. Anticipated travel expenses can range from \$2800-\$4000. I do my very best to keep costs as low as possible, because I understand that egg donation process itself, is already very expensive. In many cases, I am able to stand as the donor's companion, which can help keep the costs down.

The fee schedule can give you a more itemized estimate of travel expenses. Please be advised that the daily meal and expense allowances are non-negotiable, a standard agency policy which has been in place since the agency opened in 1998.

I, as the donor coordinator for the agency, make all necessary travel arrangements. This allows me to work around the schedule of your clinic as needed, in the event of changes, and keeps the confidentiality of the Donor and recipients. As, with all expenses paid from the agency Trust account, copies of receipts and a full accounting will be provided to you at the end of the cycle.

Q. We are interested in meeting our potential Donor candidate before we commit to working with her. Can you arrange such a meeting?

A. I am happy to arrange a meeting between you and your potential donor candidates assuming all Parties are agreeable to such a meeting. In some cases I am able to attend. In many other cases, I am unable to attend due to distance or timing. In either case, a non-refundable deposit of \$200 per meeting is required for my time, expense and protection.

This deposit will be applied to your agency fee if you decide to proceed with the donor. If you decide not to proceed with the donor, I am more than happy to apply the deposit to the agency fee of a different donor in the program, however if you require a meeting with a different donor, then the initial \$200 will not be applied toward the agency fee and there will be an additional \$200 deposit due, that would be applied toward the agency fee.

Q. How do we formally hold our donor in the event she or we are unable to get started in one month's time?

A. A non-refundable deposit in the amount of \$500 will hold your donor for one month. This hold fee must be returned with all necessary paperwork within 1 week of your decision to work with a donor. This initial deposit will be applied to the agency fee. If

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you need your donor held for more than one month, then an additional deposit of \$250 per additional month will be required. These additional monthly deposits will be applied toward the agency fee for that particular Donor only.

If, after 2 months of placing a hold on your donor, through no fault of the donor or the agency, you cannot proceed with your donor, all deposits paid are absolutely non-refundable and will be forfeited. However, if your donor cannot proceed, though no fault of your own, then the initial month's deposit of \$500 will be refunded. Please keep in mind that I can never guarantee the availability of any donor in the program. The longer the wait, the higher the risk of a life event, bringing with it, the possibility that the donor will no longer be available. Because of this, I will not hold donors for any recipient who cannot start the process within a 2 month time frame. I will, however keep you informed along the way of any new developments or changes to the donor's availability.

Q. What if our chosen donor does not pass her psychological evaluation or medical screening that cannot be remedied in reasonable amount of time?

A. Though this is a very rare occurrence, it can happen. Unfortunately F.A., Inc cannot guarantee that a donor will pass her screening. Therefore, the costs of screening will still be the responsibility of the recipient. You are accepting the risk that your chosen donor may not pass her screening.

If you decide to work with an alternate donor in the program, the costs of the new donor screening will still be at your expense, however the agency fee installment already paid will be applied to the new agency fee for a new donor.

If you decide not to proceed with another donor in the program, the agency fees already paid are non-refundable, because of the time and expense I have already put in. In most cases, there will be adequate Egg Donor substitutes to choose from.

Q. Explain the process in order of how we can expect things to happen.

A. Once you have chosen your donor, you will be required to fill out the agency questionnaire and sign this Policies and Procedures form. When I receive this paperwork, I will then forward to you, the Agency Service Agreement for your review and signatures. The first installment or deposit will be due at this time. Your agency payment must be received within one week of choosing your donor, or your "hold" will be lost to another recipient on the donor's waiting list.

Once the first installment of the agency fee has been paid in full and the Trust Account

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funded appropriately, your donor's information will be forwarded to your clinic to arrange for the initial screening. At this time, you may need to send additional funds for the trust account to pay for some or all of the donor/partner's screening and possible travel expenses. A preliminary estimate of expenses will be given to you in advance. Appointments cannot be made until the Trust Account is funded appropriately.

After the donor/partner screening is completed, legal contracts can begin. I will forward to you attorney referrals. When you have indicated which attorney you choose to retain, I will forward your chosen attorney the standard contract terms so that he/she can begin drafting the Egg Donor Contract. The draft contract will be forwarded to the Donor and her attorney for their review as well. You can expect the finalization of the contracts to take 2-3 weeks or so. Contract finalization is required before the cycle can begin.

When the Egg Donor Contract has been finalized by the Parties, The final installment of the agency fee will be due. At this time the Trust account will need to be funded for the cycle in two installments. The donor can then start medications based on your clinic's cycle calendar. Medications cannot be administered by the Donor until the Trust Account is funded appropriately.

Q. How are the Egg Donors' fees and expenses paid out to her? How do we arrange payment of some of her medical expenses?

A. F.A., Inc. provides a non-interest bearing checking account (Trust) for the sole purpose of paying all of the donor's fees and expenses for the anticipated cycle. This trust can also be used to pay other expenses anticipated from the cycle to include but not limited to, medical screening and cycle bills performed at a satellite medical facility or lab, psychological screening, and travel expenses as needed. Because I need to be able to keep accurate records of payments and deposits, it is a requirement to use F.A., Inc.'s trust account to handle the funds. A written estimate of anticipated expenses will always be provided to the recipients in advance.

You will be required to fund the Trust account the amount of \$2500.00 which is due with the agency fee first installment. This fee will be used to pay any medical or psychological evaluation fees and/or used against any outstanding medical bills that go beyond the estimated costs provided for the Trust account, for the cycle.

The Trust account is also to be funded for the cycle in two additional installments as per the Estimate of Expenses to be provided for your case.

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Additional Trust account installments will be due when the Egg Donor contract is finalized, and then 2-3 days before the Donor's anticipated start of cycle medications.

The agency is required to pay the donor's fees and expenses as per the Egg Donor Contract and the Agency Service Agreement. The donor will typically receive \$750-25% of her base fee when she administers her first injection or other medication (not including birth control pills). The balance of her fee will be given to her after her egg retrieval procedure. Any remaining balance in the trust account after all bills and expenses have been paid, will be returned to you, along with receipts and a full accounting of all monies paid from the account on your behalf.

Of course, if in the unlikely event the donor was to breach the egg donor contract or the cycle itself were cancelled for any reason, the funds left in the Trust account would be returned to you after all outstanding bills were paid.

Q. Are the Egg Donor fees set in stone? Are they negotiable?

A. Most donors are negotiable with their basic fees upon request. However, many "high demand" donors such as proven pregnancy, experienced, college educated/high IQ, Asian and Jewish Donors, may not be willing to bring their fees down. The minimum base fee for all donors in the program is \$5000. Average first-time "Exceptional Donor" compensation is \$8000.

You are always given the Donor's requested fee in advance to allow you to decide if costs of the match will be within your means and budget. We freely accept requests for reduced Egg Donor compensation given the current economic state. However it is ultimately up to the Egg Donor to decide if the compensation offered is worth her risk.

Be advised that if you require a match with a donor who is in high demand, or is matched very easily, you can expect the costs of the process to be higher. In addition, you may be required to make your decision about proceeding with this type of donor fairly quickly, as she may have a recipient waiting list in place.

Q. Do you have a doctor or a clinic you require us to work with? Do you have professional referrals?

A. I am more than happy to coordinate a cycle with your chosen physician or clinic. It allows me to get to know more professionals in the field, and learn about the different medical protocols and IVF programs out there.

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As I expect your clinic/physician to have certain requirements regarding egg donation and the donors, I also have requirements of your clinic. It is extremely important your clinic be aware and familiar with the process of working with agency donors. I need constant communication from your clinic, so that I can perform my duties efficiently and effectively. If I find that your clinic's staff is very difficult to get in touch with, or they are not responding to my communications, you will be informed.

Your clinic will have requirements regarding the screening, timing of travel and monitoring of your donor. I am very familiar with the majority of these clinic requirements, and expect to work closely with your clinic, to fulfill these requirements. Some clinics have unreasonable requirements with regards to screening, timing of travel, and monitoring of the donor and Donor compensation, as compared to industry standard, and my general experiences. (example: a clinic requiring a donor to travel during the entire stimulation phase of the cycle.) In this case, your only option would be to change clinics, or to find a donor through your own clinic's donor pool.

I currently do not work with clinics or travel Donors outside of the U.S. It is common for recipients to travel to the location of their donor for the time of the egg retrieval and embryo transfer, if their chosen donor is unable to travel, or their clinic has limiting requirements. I have a number of clinic or physician referrals if you decide on this option. Your local doctor or clinic would perform your individual monitoring.

I do also have access to attorney referrals as needed.

Q. What if we do not become pregnant with our chosen donor?

A. Unfortunately, IVF success, all variables appearing perfect is 50/50, despite your clinic's statistics. Much of the time, no one is to blame for a failure. If you are lucky enough to have a cycle that resulted in enough left over embryos to freeze, you can try a frozen embryo transfer, in an attempt to become pregnant.

If your fresh and frozen cycle is unsuccessful and you decide to work with F.A., Inc for an additional egg donor cycle with the same donor in the program, I am happy to offer you a discount in the agency fee.

Please be advised that it is not industry standard to require a donor to commit to an additional cycle for little or no compensation in the unlikely event that she does not produce an adequate number of eggs . With every egg donor you choose and every IVF

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cycle you attempt, you are accepting the risks that go along with them, to include an inadequate number of eggs. A woman's cycle can greatly vary from month to month with regards to the number of eggs. Even an experienced or proven donor with an excellent history can have a bad cycle month. Compensation is not being given in exchange for eggs, pregnancy or a baby. Donors are committed to one cycle per contract.

However, you may ask the donor if she would be willing to undergo another cycle in a reasonable time frame and/or for a lower fee, allowing her to make the choice.

Q. What is required of me as a client of F.A., Inc? What can I do to help keep the process moving efficiently?

A. First and foremost, Trust is a very important component of the agency/client relationship. My job is to take some of the burden off of you. I understand that this can be a very emotional time for you and your donor. I have every intention of making sure I am honest, upfront and fair with you, so you can have a good donor cycle experience.

Next, I require the common courtesy of communication. As you would expect me to respond to your calls and letters in an appropriate manner and time frame, I too, expect the same courtesy.

I expect a call or a note if there are any changes affecting a potential match or cycle. I expect a response to my calls or notes, to answer any questions I have, and to confirm as to whether or not you would like to order specific profile, you initially requested.

Please be sure you are seriously considering a donor and accept the agency's policies, before you request her availability. If you decide that you are no longer interested in a donor after reviewing her profile, please let me know, so I can keep the donor updated and she can plan her life accordingly. I also expect you to be emotionally sure and ready to use an egg donor to become pregnant, before you decide to look for an egg donor with this program.

Please make sure you or your Surrogate have medical clearance from your clinic that you are ready to undergo the egg donation/IVF process within a reasonable time frame prior to confirming a match with an Egg Donor. This avoids stressful delays that may affect the Egg Donor's availability.

You will also be required to submit all necessary agency paperwork within 1 week of confirming a match with your preferred egg donor.

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Next, I have found some clinics to be very poor communicators with the agency, and in some cases severely affecting the timing of the cycle. I absolutely cannot do my job efficiently without communication and availability of your clinic's staff. If this is the case, I welcome your help in encouraging your doctor/clinic to keep me in the loop with the process. In most cases, you have developed a close relationship with your doctor or clinic, and your encouragement, could be the difference between an easy cycle and a stressful one.

It is also extremely important that all payments be made in a timely manner. It is highly recommended that an expedited postal service be used when mailing payments. I will also be responsible for paying the donor fee and expenses in a timely manner. Your availability is important so I can notify you of payments that need to be made. Screening and travel delays are typically a result of untimely payments.

You must have realistic expectations about your cycle. It is a good idea to go into the process feeling "cautiously optimistic". We are again dealing with different people, different emotions, an imperfect science, and nature. It is not uncommon for donors to back out of the process, fail some part of their screening or, have a poor cycle. In most cases the recipients have other underlying issues that are preventing pregnancy. Thankfully, F.A, Inc. has rarely experienced these problems with donors. I am also happy to say the F.A., Inc. has a more than 80% birth rate with its donors and surrogates.

Finally, It is greatly appreciated and requested that you inform me of your cycle results with regards to egg number, fertilization rate, and resulting pregnancies. You will be helping other couples and individuals in your position make an informed choice about the donors. Your personal and confidential information always remains private.

I hope to be able to provide you a positive experience and a fair and efficient service. I enjoy my job greatly, and want to be a part of giving you the greatest gift of all. Parenthood.

I have read and understand the policies and procedures discussed in this informational packet. I understand the Agency Service Agreement will explain in detail the actual costs of the services provided, the Agency's responsibilities, and my responsibilities as a client of the Agency. I understand that this informational packet will supplement the Agency Service Agreement, however, by signing this form, I am under no obligation to use the services of F.A., Inc., until I have formally chosen a donor in the program and have finalized the Agency Service Agreement. To the extent the policies differ from the agreement for services signed between Fertility Alternatives, Inc. and the Intended Parents the Agency Service Agreement shall govern.

Signature: _____ Date: _____

Signature: _____ Date: _____

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Initials _____